

## Discover

September was a very busy month at Braemar House. We celebrated Croatian day with a very nice lunch that brought a great sense of community into the facility.

September was Dementia Awareness Month and we had a very nice Harp concert in our facility, with everyone really enjoying the wonderful music.

We also hosted *Thank you for Working in Aged Care Day*. To celebrate this day; staff, families, volunteers and residents spent the afternoon in the gardens where the Rawsters Coffee Van served nice coffee or tea and an Ice Cream Truck had a lot of tasty options.

We also celebrated Wild West Day where Cater Care provided us with very special and yummy food. Finally, the animal travelling farm was an activity that put a lot of smiles on the resident's faces and was a happy experience for them.

## What's on at Braemar House?

Day	Date	Time:	Location:	Activity Name and a brief description:
<b>Tuesday</b>	9/10/18	2.00 pm	Livingstone room	<b>Happy Hour</b> – Black and White Dress Theme
<b>Wednesday</b>	10/10/18	2.30 pm	Outside of the facility	<b>Walking Group</b> – Welcome Spring Walks
<b>Friday</b>	12/10/18	2.30 pm	Livingstone room	<b>Sing Along</b> our Volunteer Santos and Family
<b>Tuesday</b>	16/10/18	2.00 pm	Rooms	<b>Shopping Trolley</b>
<b>Tuesday</b>	16/10/18	2.30 pm	Livingstone room	<b>Social Exercises class</b>
<b>Wednesday</b>	17/10/18	10.30 am	Livingstone room	<b>R&amp;R Meeting</b>
<b>Wednesday</b>	17/10/18	1.30 pm	Livingstone room	<b>Bus Outing</b> - Kings Park
<b>Monday</b>	22/10/18	2.00 pm	Livingstone room	<b>Movie and Ice Cream</b>
<b>Tuesday</b>	23/10/18	2.00 pm	Livingstone room	<b>Happy Hour</b> – hats party
<b>Wednesday</b>	24/10/18	2.30 pm	Livingstone room	<b>Concert</b>
<b>Tuesday</b>	30/10/18	2.30 pm	Livingstone room	<b>Social Exercises</b> - Class
<b>Wednesday</b>	31/10/18	2.00 pm	Livingstone room	<b>Birthday Party Celebration</b> - October

# Customer Feedback Forms

We are committed to continually improving our services. Your feedback is one of several ways we collect information to enable us to identify areas that require our attention and prioritise our actions.

Remember you and your family can provide us with feedback at any time by completing one of the customer feedback forms found at your facility.

Once you have completed this form please place it in the locked suggestion box within the facility. If you require assistance, a staff member will be happy to assist you.



## Lost and Found

Living in a community, one is bound to misplace their personal effects from time to time. Items commonly lost include: Reading glasses, hearing aids, dentures, clothing items, jewellery, sunglasses.

Braemar house has set aside a lost property linen rack (situated on ground floor outside lifts/ before the Lee house entrance). We also have a lost property box in the facility located at the reception. Residents, their representatives, visitors and staff are welcome to search for any lost property items held in either of these places.



### **The spring menu is out.**

Spring has sure sprang and the new spring menu is out. Our chef Richard with his catering team have been working hard to ensure we have great meals. A sincere thank you to all residents and families for their suggestions, feedback and input on the winter menu and commencing spring menu. The catering team continues to welcome any feedback regarding food at Braemar House.

# September in Pictures



# Local Focus: Visit to Primary School

A few residents from Braemar House had the great opportunity to attend a music assembly at Richmond Primary School; which is located within walking distance from the facility.

The residents were able to attend the assembly with one of our OTA's and current OT students after seeking approval from the local primary school.

Our residents enjoyed this opportunity, with one resident reporting that he was 'amazed at all the different instruments the children were able to play' while all residents enjoyed a nice morning walk to a local primary school.

To further pursue this opportunity for residents who wish to participate, we would like to make this an ongoing activity within our upcoming programs.

